

Are you changing energy retailers?

To continue receiving your South Australian Government energy concession, you need to:

- receive your first energy bill from your new retailer
- contact ConcessionsSA on:
 -  **1800 307 758**, or
 -  **concessions@sa.gov.au**
- provide the new account number and billing period.

See other side to check if you are eligible for State Government concessions



Government of South Australia

Department of Human Services

Are you eligible for concessions?

The **Concession Finder** tool makes it easier for you to find out about the range of State Government concessions, such as energy, water, Emergency Services Levy (fixed property) and the Cost of Living Concession, to which you may be entitled.

If you do not have access to the internet ask a family member or friend to help you.

For more information:



call the ConcessionsSA Hotline on **1800 307 758** (office hours)



visit **sa.gov.au/concessions**



email **concessions@sa.gov.au**

Check the **Concession Finder** tool at



dhs.sa.gov.au/concessions