


What you need to know about your gas bill

Your bill includes a lot of information about your gas charges and usage. Our bill guide helps you understand your bill and may help with monitoring the amount of gas your business uses.


Match the green numbers on the bill with the corresponding numbers below.

- 1 Your company name and billing address.
- 2 A unique identifier we use to identify and link multiple accounts.
- 3 The unique identifier for your gas account. This is the number to quote when you make enquiries with us.
- 4 The physical address where the gas is supplied.
- 5 The date the invoice is issued.
- 6 The period covered by this invoice.
- 7 The amount due from your previous invoice.
- 8 This is the amount still owing or the amount you've paid in excess of what was owed on your last bill.
- 9 The total amount owed (including GST) for the invoice period.
- 10 The unique number for this invoice.
- 11 The total amount payable (including any overdue amounts and GST).
- 12 EnergyAustralia's contact phone number.
- 13 This is your distributor's 24hr contact phone number. Please quote your MIRN number (DPI number for NSW customers) located on your account in the event of a gas supply fault.
- 14 Energy Australia's contact email address.
- 15 The due date for payment.
- 16 The total amount payable (including any overdue amounts and GST).



EnergyAustralia

Gas account



1 Sample Size
PO Box 168
Sample Suburb NSW 2000

2 Customer number	4456 792 034
3 Account number	4563 855 878
4 Service address	123 Sample Street, Suburb, NSW 2000
Customer ABN	12 134 567 890
5 Tax Invoice	Issue date 12 Jul 2018
6 Gas account summary 01 Jun 2018 to 30 Jun 2018	
7 Opening balance	\$0.00
8 Balance carried forward	\$0.00
9 Current Invoice (inc. GST \$4,349.53 - see over for details)	\$47,844.76
10 Invoice Number	4563 855 878
11 Total amount due	\$47,844.76

An * indicates a GST applicable supply. Please refer to all pages of this invoice. Please note that the total Service Charges may include non-GST applicable items.

12 Enquiries **1300 362 466**

Gas Supply Faults
Jemena **132 083**

Emergencies (24 Hrs)
Jemena **131 909**

14 Internet Email
energyaustralia.com.au
businessenq@energyaustralia.com.au

Due date
30 Jul 2018

Total amount due
\$47,844.76

Includes any previous balance and current invoice of \$47,844.76

The power of energy is nothing without the power of ideas

energyaustralia.com.au

EnergyAustralia Pty Ltd ABN 99 086 014 968.

This is a sample bill. All figures displayed are indicative only and do not reflect actual rates or charges.

What you need to know about your gas bill

Match the green numbers on the bill with the corresponding numbers below.

1 The DPI (Delivery Point Identifier for NSW customers only) or MIRN (Meter Installation Registration Number for all other states) is the unique number assigned to your supply point by your distributor.

2 This is the contract type for your bill.

3 Energy Consumption

Gas Commodity Charge: Your Contracted Energy Rate (\$/GJ)

The Gas Commodity Charge Rate and the Fixed Monthly Charge (NSW) are derived from the Contract ACQ (Annual Contract Quantity), MDQ (Maximum Daily Quantity) & MHQ (Maximum Hourly Quantity) requirements as nominated by the customer.

Meter Data Handling Fee: The costs determined using the rates approved under a contract, for Transmission Services applicable from the Injection Point to the Transfer Point during the relevant Invoicing Period.

AEMO Market Charge: An Australian Energy Market Operator (AEMO) charge for supplying gas under this Contract (VIC customers only).

STTM Market Fees: Short Term Trading Market (STTM) fees, determined by AEMO from time to time for operating the STTM.

Longford Transmission Delivery Charge: The transmission charge for the delivery cost component associated with the transporting of gas in the transmission system.

Longford Peak Inject Charges: The injection charge for actual quantities of gas injected on behalf of the customer into the transmission system on the 10 peak injection days.

Coastal Extension Total Charge: The Carisbrook to Ararat, Stawell and Horsham Gas Transmission Pipeline maintenance charge.


Note: For NSW, SA and ACT, the transmission is a fixed charge.

4 Network Usage

Network Section Charge Total: The distribution charge for the delivery cost component associated with the transporting of gas on the distribution system. Distribution charges are charged in accordance with the Contract (customer agreement).

Operations and Maintenance: Where applicable, the Operations and Maintenance Charges, Local Capacity Charges, and Infrastructure Charges will be charged in accordance with the Contract (customer agreement).

Provision of Metering Charges: Where applicable, all charges relating to the Customer's Metering Equipment including, but not limited to, installation, testing, replacement, reading, alteration or maintenance of the Metering Equipment.



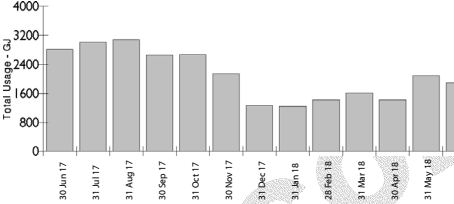
Your gas usage and service calculation

1 Account number	4563 855 878	Billing period	01 Jun 2018 to 30 Jun 2018
DPI	47123685447	Service address	123 Sample street, Suburb, NSW 2000
		Invoice number	4563 855 878

Description	Quantity	5 — UAFG	6 — Charge / Rate	\$
01/06/2018 - 30/06/2018 - 30 Days				
3 Energy Consumption				
* Gas Commodity Charge	1,884.36700 GJ		\$15.4609 /GJ	\$29,134.01
* Fixed Monthly Charge				\$7,918.35
* STTM Market Fees	1,884.36700 GJ		\$0.06884 /GJ	\$129.72
Goods and Services Tax				\$3,718.21
SUB-TOTAL				\$40,900.29
01/06/2018 - 30/06/2018 - 30 Days				
4 Network Usage				
* Network Section Charge Total	211.982092 GJ			\$5,467.89
* Provision of Metering charges				\$845.26
Goods and Services Tax				\$631.32
SUB-TOTAL				\$6,944.47
Current Invoice				\$47,844.76

An * indicates a GST applicable supply. Please refer to all pages of this invoice. Please note that the total Service Charges may include non-GST applicable items.

7 Gas usage



Average Heating Value: 38.20

8 MHQ: 109.317 GJ at 06 Jun 2018 11:30:00, was 728.78% of Contract MHQ (15.000GJ)

9 MDQ: 109.317 GJ on 06 Jun 2018, was 73.37% of Contract MDQ (149.000GJ)

10 Total Usage (GJ)
This Account: **1884.37**

11 Same Time Last year: **2812.75**

Gas payment options

If your bill has been delayed, you are entitled to an extended amount of time to pay.

Direct Debit
Call 133 466

Mail
Please post this payslip with your cheque payable to: EnergyAustralia, GPO BOX 4491, Melbourne, Victoria 3001


Electronic Funds Transfer
For more information on Electronic Funds Transfer please email efremitt@energyaustralia.com.au

POST billpay
Billpay Code: 3248
Ref: 12345678901234
Pay in person at any post office, phone 13 18 16 or go to postbillpay.com.au

B PAY
Billpay Code: 97410
Ref: 12345678901234

BPAY® - Make this payment via Internet or phone banking.
BPAY View® - Receive, view and pay this bill using Internet banking.
BPAY View Registration No - 1447173461
® Registered to BPAY Pty Ltd, ABN69 079 137 518

* A merchant service fee may apply to credit card payments: MasterCard or Visa - 0.36%; American Express - 1.5%. Fee is calculated on the total payment amount.
Any fees applied will be shown on your next bill and are GST inclusive. Some exemptions apply.



12 Due date **30 Jul 2018**

13 Total amount due **\$47,844.76**
Includes any previous balance and current invoice of \$47,844.76

Office use only
Trancode User code Payment reference

This is a sample bill. All figures displayed are indicative only and do not reflect actual rates or charges.

5 Gas losses incurred in transporting throughout the network system.

6 Your contracted energy rate.

7 This graph shows your gas usage over the last 12 months. You may notice changes in your daily usage. There are several factors which could change your average daily usage, such as the installation of new appliances, a change of season or a shift in your usage habits.

8 Maximum Hourly Quantity.

9 Maximum Daily Quantity.

10 Total amount of gas you used for this account and bill period.

11 The total amount of gas you used for the same bill period last year.

12 The due date for payment.

13 The total amount payable (including any overdue amounts and GST).