

**Lamberts North
Community Construction Communications Plan**

1. Background
 - a. Project Description
 - b. Key Timelines
 - c. Community Engagement
 - d. Approvals

2. Communications plan
 - a. Requirements for approval
 - b. Stakeholders
 - c. Matrix/Table
 - i. Communications Tools
 - ii. Communications Channels
 - d. Communications Timetable

3. Key Contacts
Project Manager
Environment

LAMBERTS NORTH ASH PLACEMENT STAKEHOLDER COMMUNICATIONS PLAN

September 2016

1. Background

a. Project Description Background

On the 16 February 2012 the NSW Minister of the Department of Planning and Infrastructure (DP&I) approved the extension of the existing Mt Piper Power Station Ash Repository into a new area now known as Lamberts North. Under the Ministers Conditions of Approval (CoA) for the Project EnergyAustralia (formerly Delta Electricity) is required to develop a Communication Plan for the project.

Lamberts North has been highly disturbed, as a result of historical mining activities from the 1950's to now. So essentially, EnergyAustralia will be filling any existing mine voids and open cut areas with ash, which then will be capped with overburden before being rehabilitated. Eventually this area will blend into the natural environment.

It was proposed that the construction work at Lamberts North would commence in late 2012. Subsequently, ash placement commenced at Lamberts North in September 2013.

b. Key Timelines & Deliverables.

Activity	CoA Ref.	Completion date	Responsible party	Comments
Groundwater model construction & modelling with baseline data as collected	B2, B3	Sept 12	CDM-Smith	Groundwater Model Report received 08/10/2012
Carry out ecological modelling program	B7		CDM-Smith	Ecological Monitoring Program produced 31/11/2012.
Prepare ash management re-use strategy and submit to DP&I	D1	July 12	Corporate	Proposed Lamberts North Consistency Report, Ash Management Strategy and Agglomeration sent to DPE May 2012. Approved 30/07/2012

**LAMBERTS NORTH ASH PLACEMENT STAKEHOLDER COMMUNICATIONS
PLAN**

September 2016

Activity	CoA Ref.	Completion date	Responsible party	Comments
Prepare Construction Environmental Management Plan (CEMP)	B4	Sept 12	CDM-Smith	CEMP approved by DG 01/12/2012.
Design Lamberts North ash placement site	B14	Sept 12	CDM-Smith	Design approved 01/12/2012
Prepare a compliance monitoring & tracking program	B8-B9	Sept 12	EnergyAustralia	Compliance & Tracking Program developed.
Prepare a community information program	B10-B13	Sept 12	EnergyAustralia	This document.
Submit CEMP to DP&I for approval	B4	Sept 12	CDM-Smith	CEMP approved by DG 01/12/2012.
Submit compliance monitoring program to DP&I for approval	B4	Sept 12	CDM-Smith	Approved by DG 11/12/2012.
Submit community information program to DP&I for approval	B13	Sept 12	CDM-Smith	Plan presented to DG 19/09/2012 and approved 01/12/2012.
Prepare Operational Environmental Management Plan (OEMP)	D2	Dec 12	CDM-Smith	OEMP approved by DG in May 2013.
Negotiate Environmental Protection License with NSW Office of Environment and Heritage		Dec 12	EnergyAustralia	Environment Protection Licence updated to contain Lamberts North.
Call tenders as necessary & award construction contract for Lamberts North	-	Oct 12	EnergyAustralia	Completed. JK Williams were awarded the contract to construct Lamberts North.

LAMBERTS NORTH ASH PLACEMENT STAKEHOLDER COMMUNICATIONS PLAN

September 2016

Activity	CoA Ref.	Completion date	Responsible party	Comments
Construct Lamberts North	-	Mar 13	JK Williams	Performed late 2012.
Submit OEMP to DP&I for approval	D2	Dec 12	CDM Smith	OEMP approved by DG in May 2013.
Prepare & submit to DP&I a geotechnical report	D4	Feb 13	CDM-Smith	Geo-technical report provided to DPI in May 2013
Ready to start placing ash in Lamberts North	-	Mar 13	EnergyAustralia	Operations commenced in September 2013

c. Stakeholder Engagement & Communication

EnergyAustralia has delivered information about the project through a number of sources including updating EnergyAustralia Website with project information, distributing newsletters and meeting with interested members of the community (community reference group) and consultation meeting with key stakeholders.

EnergyAustralia undertook stakeholder consultation and communication during the planning approval process for this project. Institutional stakeholder engagement was performed in the preparation of the CEMP and continued during the OEMP phase.

2. Communications plan

- a. Requirements for approval
- b. Stakeholders
- c. Matrix/Table
 - i. Communications Tools & Channels:
 - Print – Community News – Lithgow Mercury
 - Community Meetings – Western Region Community Reference Group
- d. Communications Timetable

3. Key Stakeholders

WaterNSW (Formerly Sydney Catchment Authority)
NSW Department of Health
Western Region Community Reference Group
Contractors
NSW Department of Office and Heritage - Environmental Protection Authority (EPA)
NSW Office of Water
NSW Department of Primary Industries (DPI)
NSW Department of Planning & Environment (DPE) (formerly Department of Planning & Infrastructure)
Lithgow City Council (LCC)
Residents from Wallerawang and Blackmans Flat.

Conditions of Approval

Community Information and Complaints Management Provision of Information

B10. Prior to the construction of the project, the Proponent shall establish and maintain a website for the provision of electronic information associated with the project. The Proponent shall, subject to confidentiality, publish and maintain up-to-date information on this website or dedicated pages including, but not necessarily limited the following:

Conditions of Approval	Communications Tool	Communications Channel	Timing
a) the documents referred to under condition A1 of this approval;	PDFs & Links to Reports, Licences, Approvals, Permits.	On website	Completed A link to the DPE website, which hosts the Environmental Assessment, submissions report and approvals are available on the project website.
b) this project approval, Environment Protection Licence and any other relevant environmental approval, licence or permit required and obtained in relation to the project;			Completed Update as required.
c) all strategies, plans and programs required under this project approval, or details of where this information can be viewed;	PDFs & Links to Reports, Licences, Approvals, Permits.	On website	Strategies, plans and program will be updated as required, subject to confidentiality.
d) information on construction and operational progress; and	Newsletter	Website Email	Progress on operations is detailed within the community forum. Minutes for this meeting are available from: http://www.energyaustralia.com.au/about-us/what-we-do/generation-assets/wallerawang-mtpiper-power-station/community-meeting-minutes

LAMBERTS NORTH ASH PLACEMENT STAKEHOLDER COMMUNICATIONS PLAN

September 2016

Conditions of Approval	Communications Tool	Communications Channel	Timing
e) the outcomes of compliance tracking in accordance with the requirements of this project approval.	Website	Website	<p>Progress on compliance tracking is detailed within the community forum. Minutes for this meeting are available from:</p> <p>http://www.energyaustralia.com.au/about-us/what-we-do/generation-assets/wallerawang-mtpiper-power-station/community-meeting-minutes</p> <p>It is also anticipated that the Annual Environment Management Reports will be placed on a specially designed project website.</p>

Complaints and Enquiries Procedure

B11. Prior to the construction of the project, the Proponent shall ensure that the following are available for community complaints and enquiries during construction and operation:

Conditions of Approval	Communications Tool	Communications Channel	Timing
a) a 24 hour contact number(s) on which complaints and enquiries about construction and operational activities may be registered;	02 6354 8111 Mt Piper Power Station Phone number is staffed by security after hours.	Website Newspaper Advertisement Community News	As detailed on: https://www.energyaustralia.com.au/about-us/what-we-do/generation-assets/wallerawang-mtpiper-power-station
b) a postal address to which written complaints and enquiries may be sent; and	Postal address is Mt Piper Power Station Locked Bag 1000 Portland NSW 2847	Website Newspaper Advertisement Community News	As detailed on: https://www.energyaustralia.com.au/about-us/what-we-do/generation-assets/wallerawang-mtpiper-power-station
c) an email address to which electronic complaints and enquiries may be transmitted.	Complaints to be forwarded to contactus@energyaustraliansw.com.au or lodged via https://www.energyaustralia.com.au/about-us/what-we-do/generation-assets/wallerawang-mtpiper-power-station	Website Newspaper Advertisement Community News	As detailed on: https://www.energyaustralia.com.au/about-us/what-we-do/generation-assets/wallerawang-mtpiper-power-station
The telephone number, postal address and email address shall be published in a newspaper circulating in the local area prior to the commencement of the project.	Advertisement Community news	Lithgow Mercury	Placed in Lithgow Mercury

LAMBERTS NORTH ASH PLACEMENT STAKEHOLDER COMMUNICATIONS PLAN

September 2016

B.12 The proponent shall record the detail of complaints received through means of listed under condition B11 of this approval in a complaints register. The register shall record, but not necessarily limited to:

Conditions of Approval	Communications Tool	Communications Channel	Timing
a) The date and time of the complaint;	Ellipse in accordance with DES- ENV - 001	Ellipse/CorVu	As required
b) The mean by which the complaint was made (e.g. Telephone, email, mail in person);	Ellipse in accordance with DES- ENV - 001	Ellipse/CorVu	As required
c) Any personal details of the complainant were provided, or if no details were provide a note of that effect;	Ellipse in accordance with DES- ENV - 001	Ellipse/CorVu	As required
d) The nature of the complaint;	Ellipse in accordance with DES- ENV - 001	Ellipse/CorVu	As required
e) The time taken to respond to the complaint;	Ellipse in accordance with DES- ENV - 001	Ellipse/CorVu	As required
f) Any investigations and actions taken by the proponent in relation to the complaint;	Ellipse in accordance with DES- ENV - 001	Ellipse/CorVu	As required
g) Any follow-up contact with and feedback from the complainant	Ellipse in accordance with DES- ENV - 001	Ellipse/CorVu	As required
h) No action was taken by the proponent in relation to the complaint, the reason(s) why no action was taken.	Ellipse in accordance with DES- ENV - 001	Ellipse/CorVu	As required

Community Information Plan

B13. Prior to the commencement of construction of the project, the Proponent shall prepare and implement a Community Information Plan which sets out the community communications and consultation processes to be undertaken during construction and operation of the project. The Plan shall include but not be limited to:

Conditions of Approval	Communications Tool	Communications Channel	Timing
a) measures for disseminating information on the development status of the project and methods for actively engaging with surrounding landowners, including Forests NSW and affected stakeholders regarding issues that would be of interest/ concern to them during the construction and operation of the project; and		Western Region Community Reference Group Western Community News Advertisement Institutional Stakeholder Consultations (as required)	Plan presented to DG 19/09/2012 and approved 01/12/2012.
b) Procedures to inform the community where work has been approved to be undertaken outside the normal Construction hours, in particular noisy activities.	Letter/email drop	Blackmans Flat Residents	Plan presented to DG 19/09/2012 and approved 01/12/2012.