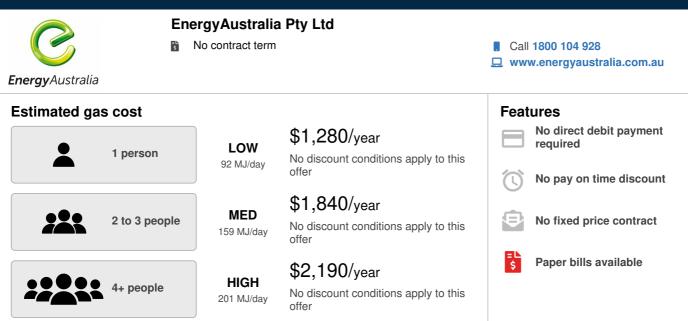
# EnergyAustralia Pty Ltd — Flexi Plan (R1)

# Offer ID: TRU629412MR



Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling 1800 104 928 and quote this Offer ID TRU629412MR.

# Offer details

Distributor	Australian Gas Networks
Offer type	Market offer
Fuel type	Gas
Customer type	Residential
Release date	31-01-2025
Expiry date	Contact the retailer

# Offer eligibility

The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described.

# **Discounts and incentives**

# **Guaranteed discounts**

### **Guaranteed Whole of Bill Discount**

(incl. GST)

Percentage of bill amount: 20.00%

Guaranteed total energy bill discount. Discount applies to GST inclusive usage and supply charges, and not to fees and other charges such as late payment fees or Greenpower

Contract details	
Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described.
Prices are not fixed	Prices may be varied in line with your terms and conditions. We will give you notice before any new prices take effect.
Contract expiry details	Your market contract is ongoing. Your contract will continue until it is ended by either party.

For full terms and conditions, please refer to our website www.energyaustralia.com.au.

ESC licence information Electricity and gas retail licence under EnergyAustralia Pty Ltd

# Fees

	(incl. GST)	
Reconnection fee	Flat rate: \$107.80	
Reconnection - Business hours		
Other fee	Flat rate: \$16.28	
Special Meter Read - Non Metro		
Other fee	Flat rate: \$11.77	
Special Meter Read - Metro		
Other fee	Flat rate: \$11.77	
Special Meter Read		
Credit card payment processing fee	Percentage of bill: 0.36%	
Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.		
Credit card payment processing fee	Percentage of bill: 1.50%	
Credit card merchant service fee of 1.5% for all payments with American Express.		
Other fee	Flat rate: \$1.69	
Paper bill fee incl. GST per bill effective from 6 April 2020. Refer to www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill- fee for details.		
Additional information		
Additional fees may apply. For more information, please visit the retailers website at www.energyaustralia.com.au.		

# **Billing details**

Bill frequency	2 months
Payment options	Please contact the retailer to discuss payment options

# Offer rate and details

Gas charges - All year (All year)	Tariff (incl. GST)
Daily supply charge	99.99 c/day
Consumption	
First 27.40 MJ usage per day	5.38c/MJ
Next 21.90 MJ usage per day	3.27c/MJ
Remaining usage per day	2.83c/MJ

**Daily supply charge:** a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.