



EnergyAustralia Pty Ltd

No contract term

Call 1800 104 928

www.energyaustralia.com.au

EnergyAustralia

Estimated gas cost

1 person	LOW 92 MJ/day	\$1,850/year No discount conditions apply to this offer
2 to 3 people	MED 159 MJ/day	\$2,670/year No discount conditions apply to this offer
4+ people	HIGH 201 MJ/day	\$3,170/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- Fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 104 928** and quote this Offer ID **TRU629396MR**.

Offer details

Distributor	Australian Gas Networks
Offer type	Market offer
Fuel type	Gas
Customer type	Residential
Release date	31-01-2025
Expiry date	Contact the retailer

Offer eligibility

The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described.

Discounts and incentives

Guaranteed discounts

(incl. GST)

Guaranteed Whole of Bill Discount	Percentage of bill amount: 9.00%
Guaranteed total energy bill discount. Discount applies to GST inclusive usage and supply charges, and not to fees and other charges such as late payment fees or Greenpower	

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	The details in this fact sheet are for residential customers located in the distribution area outlined with the meter configuration described.
Prices are fixed	
Contract expiry details	Your market contract is ongoing. Your contract will continue until it is ended by either party.
Full terms and conditions	For full terms and conditions, please refer to our website www.energyaustralia.com.au .

Fees

	(incl. GST)
Reconnection fee Reconnection - Business hours	Flat rate: \$107.80
Other fee Special Meter Read - Non Metro	Flat rate: \$16.28
Other fee Special Meter Read - Metro	Flat rate: \$11.77
Other fee Special Meter Read	Flat rate: \$11.77
Credit card payment processing fee Credit card merchant service fee of 0.36% for all payments with Visa or Mastercard.	Percentage of bill: 0.36%
Credit card payment processing fee Credit card merchant service fee of 1.5% for all payments with American Express.	Percentage of bill: 1.50%
Other fee Paper bill fee incl. GST per bill effective from 6 April 2020. Refer to www.energyaustralia.com.au/home/help-and-support/faqs/paper-bill-fee for details.	Flat rate: \$1.69
Additional information Additional fees may apply. For more information, please visit the retailers website at www.energyaustralia.com.au .	

Billing details

Bill frequency	2 months
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

	Tariff (incl. GST)
Gas charges - All year (All year)	
Daily supply charge	115.50 c/day
Consumption	
First 27.40 MJ usage per day	6.79c/MJ
Next 21.90 MJ usage per day	4.83c/MJ
Remaining usage per day	3.62c/MJ

Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.