

Move in form (Roll-in)



Use this form if you're a multi-site business customer and are adding a new site to your current Multisite Agreement.

We will use reasonable endeavors to process your request by the preferred date. If you have any questions please call us on **1800 116 762**, we're happy to help.

Customer details

Company name:

ABN/ACN:

Contact person:

Key contact phone no.:

Contact email:

Connection point details

Site address:

NMI/MIRN or Meter serial no.:

Solar PV installed?: Yes No

Preferred date required:

Please set a future date. Retrospective dates must be discussed with your account manager.

Access instructions (if any):

(Please provide as much detail as possible around access to the site and location of the meter)

Billing preference:

Paper bill Consolidated bill eBill address

Life support*

Does anyone rely on life support equipment at this site?: Yes No

Find life support registration and equipment information at www.energyaustralia.com.au/life-support or call **1800 116 762**.

*This is a mandatory field.

Customer acceptance

Full name:

If completing this form on behalf of the customer you warrant you are duly authorised to act on the customer's behalf and acknowledge EnergyAustralia may contact you to confirm.

Position:

Submit your form to multisitecustomercare@energyaustralia.com.au

Date:

If you have any questions call us on **1800 116 762**.

Please note:

- Your account manager may be in contact to confirm rates and charges at this connection point if they vary from your Multisite Agreement.
- As per your Multisite Agreement, you may be required to pay applicable charges for special meter reads, connection/disconnection services. If applicable, these will appear on your next bill.
- Please ensure there is safe and unrestricted access to the panel during business hours.
- The supply of energy to any connection point rolled-in after the contract start date will be deemed to have the same contract end date as your Multisite Agreement.
- If you have life support requirements at this site/s for alternative fuels that are not managed by EnergyAustralia, please notify your other energy provider.
- In the future if the life support requirements change for these sites, please call us on **133 466** (Monday to Friday, 8.00am to 6.30pm).